



Infor Enterprise Server Technical Notes for porting set 9.3g

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About this guide

This document provides technical notes about Infor Enterprise Server porting set 9.3g.

In this guide these Infor products are mentioned:

- Infor Baan IVc
- Infor Baan 5.0
- Infor Baan 5.2
- Infor LN

If a situation or issue applies to these Infor products, the products are grouped under one name:

- Infor ERP

Intended audience

This guide is intended for system administrators and consultants who are responsible for implementing or updating Infor ERP. This document contains:

- New features of this porting set.
- Known issues in the porting set.
- Possible performance optimizations.

Related documents

You can find the documents in the product documentation section of the Infor Support Portal, as described in "Contacting Infor" on page 6.

- *Infor LN - Installation Guide (U9498 US)*
- *Infor LN - Performance, Tracing and Tuning Guide (U9357 US)*
- *Infor Baan IVc - SLM Adoption on Infor Baan IVc (U9555 US)*
- *Infor Enterprise Server - Technical Reference Guide for DB2 Database Driver (U7829 US)*
- *Infor Enterprise Server - Technical Reference Guide for Oracle Database Driver (U7076 US)*

- *Infor Enterprise Server - Technical Reference Guide for Microsoft SQL Server Database Driver (U8173 US)*
- *Infor Enterprise Server Technical Guide for Unicode Conversion (U8887H US)*

Contacting Infor

If you have questions about Infor products, go to Infor Concierge at <https://concierge.infor.com/> and create a support incident.

If we update this document after the product release, we will post the new version on the Infor Support Portal. To access documentation, select **Search > Browse Documentation**. We recommend that you check this portal periodically for updated documentation.

If you have comments about Infor documentation, contact documentation@infor.com.

Chapter 1 Introduction

This chapter supplies information about the supported operating system and RDBMS versions for these Infor products:

- Infor LN.
- Infor Baan 5.2a.
- Infor Baan 5.0b and 5.0c.
- Infor Baan IVc.

The support described in this document is restricted by the standard support provided by the actual vendor.

Example: Infor will continue to provide support for IBM AIX 7.1 on this porting set if IBM continues standard support for AIX 7.1.

When path names are mentioned in this document forward slashes (/) and back slashes (\) are used. Use back slashes on a Windows OS and forward slashes on UNIX OS and Linux OS.

Platform support: x64 based

Infor Baan IVc, Infor Baan 5.0c and Infor LN solutions are supported on Intel and AMD-based x64, AMD64, and EMT64 under these conditions:

- The operating system must be an Infor LN-supported platform.
- The hardware must be supported by the operating system vendor.
- Ensure that other required software, such as the RDBMS, is also supported on the platform of your choice.

Performance and tuning

For more information on performance and tuning, see Infor Support Portal KB 22881401.

Support Matrix

For the platform support matrix, the supported Java versions, the end-of-service notifications and information about Virtualization support, see the latest version of the *Infor Enterprise Server Support Matrix for porting set (U9757)* in Infor Support Portal KB 1183466.

Chapter 2 Operating System Notes

Some porting sets require minimum runtime patches for the OS compiler. Infor Support Portal KB 22895665 provides basic information about your current runtime patch level.

You must install only the runtime patches for the compiler; the compiler itself is not needed.

HP UX 11i

Required OS patches

9.3b is the first porting set build based on HP aC++A6.29. Ensure that you install the runtime patches for compiler version A6.29 or higher for HP aC++.

Download/install only the *runtime* patches for your operating system version/architecture from the HP website. Read the information on the Web page for details.

If you use the Java interface, for example, if you use Infor Integration, check if the last OS patches are installed.

IBM System AIX

Required OS patches

As of porting set 9.1b the porting set has been built with the XL C/C++ V16.1.0.1 compiler. Therefore, you must install the accompanying V16.1.0.1 (Dec 2018 PTF or later) C++ Runtime environment. To download this runtime, go to <http://www-01.ibm.com/support/docview.wss?uid=swg21110831>.

Ensure that your AIX version is at a supported technology level. The lowest supported level progresses as time advances. For more information, see <https://www-945.ibm.com/support/fixcentral/aix/selectFixes?release=7.1&function=release>. At the time of publishing this document, the lowest supported technology levels are AIX 7.1 TL5 and AIX 7.2 TL2.

Linux x64

Required OS patches

The 9.3c porting set is built on a new runtime version, so check the version. The porting set has been built with a C++ compiler. Ensure you install, as a minimum, the required RUNTIME for compiler version but not the compiler itself:

- glibc-2.17-260.el7
- libstdc++-4.8.5-36.el7

Oracle SPARC Solaris

Required OS patches

As of porting set 9.2b, the used compiler is Oracle Solaris Studio 12.6. Ensure that the required (C++) runtime patches for your Solaris version are installed, see:

For Solaris 11: https://docs.oracle.com/cd/E77782_01/html/E77785/gozsu.html#OSSIGgozvi.

Chapter 3 RDBMS Notes

Oracle

Oracle 12 support

Oracle 12.1 introduced new collations that match UCA (Unicode Collation Algorithm). See <http://www.unicode.org>. With the introduction of the new UCA collations, it is not required to use the INFOR_GENERIC_M collation for LN installations. So, for Oracle 12, INFOR_GENERIC_M is not supported anymore.

With Oracle 12.2, Oracle introduced a new collation: UCA0700_DUCET_VN. With porting set 9.1c.01 this new collation will be used for new installations. For existing installations nothing changes.

For Oracle 12, the minimal size for db_block_size is 16k. This is the maximum size for Windows, but not the default size. On Unix/Linux a db_block_size of 32k is preferred.

Oracle RAC support

Oracle RAC can be used for high-available systems or solutions where one system cannot handle the load. Customers who implement RAC are expected to solve their own configuration and performance issues concerning RAC, or have clear arrangement about this with a consulting organization. An RAC environment is more complex than a non-RAC environment. Measurements show that locking can take longer, and more total CPU power is required.

Oracle Character Set

Unicode installation:

The national character set (NLS_NCHAR_CHARACTERSET) should always be set to AL16UTF16.

The character set (NLS_CHARACTERSET) is not relevant.

MSQL

MSQL 2019

Customers upgrading their Infor LN environment from SQL Server 2016 to SQL Server 2019 are informed that Infor multi-user OLTP benchmarks show these performance effects:

- Response times can increase by 15%.
- CPU utilization can increase by 10% - 15%.

Note: These figures are based on internal testing by the Infor Performance & Benchmark Center, running the same workload on both versions of SQL Server. Your mileage may vary.

EDB

EDB PPAS 9.5-Infor

For the use of this database a specific product ID is required. See also KB 1671517 for last minute updates and installation information for this database.

Chapter 4 Java Support

Java options

Raise the maximum heap size; set this value in `$BSE/java/jvm_options`:

- `-Xmx256m`

Supported Java versions

Use the latest available minor version of a major release. For supported major releases, see the support matrix.

If the vendor no longer supports a specific J2SE version, support by Infor will also end.

All platforms: The `JAVA_HOME` environment variable can be used for JVMI-2 to point to a Java VM. If `JAVA_HOME` is set to a non-empty value, then the `java` executable is expected to stay in `<JAVA_HOME>/bin`. If `JAVA_HOME` is not set, or empty, then `PATH` is used to find the `java` executable. Specify `JAVA_HOME` in the `$BSE/lib/bse_vars` file.

Chapter 5 Installation instruction for Infor LN or Infor Baan 5.2a

This chapter describes some requirements or issues you must take into account when installing Infor LN or Infor Baan 5.2a.

Solution License Manager (SLM)

This list shows the SLM Client and Server requirements:

- The version of the SLM Server must be equal to, or higher than, the version of the SLM Clients.
- The current last supported version is 7.5.0.2.

The latest version of the SLM software can be retrieved via Infor Support Portal KB 22881484.

Installation procedure

In case of a porting set update, ensure all Infor LN users have logged off.

Stop the Infor LN environment. To do this, use `$BSE/etc/rc.stop` on UNIX or the Infor Manager on Windows. All other binaries running against this environment must also be stopped; otherwise the Installation Wizard cannot replace them.

For an update of the Windows porting set, the event viewer must be closed.

For an update on UNIX, you must also stop the `baanlogin` process.

Infor Staging wizard

The staging wizard may show this message:

The wizard requires that you restart your computer.

If you click **Next**, your computer is immediately restarted. If you do not want to restart your computer, click **Cancel**.

Updating the Infor LN porting set

As a minimum, installation of this porting set requires Infor Installation Wizard 15.7.24.1.

- 1 From Infor Support Portal KB 22923520, download the appropriate porting set and installation wizard to a temporary folder.
 - On Windows, create a temporary folder on the LN server.
 - On UNIX (remote installation), the temporary folder can reside on your client. For Unix installations, you must stop the environment manually using the standard procedures.
- 2 Stage installable units to your existing staging area.

Double-click <Staging Area>\Start\StartFirst.exe to start the update process.
- 3 In the **Infor Installation** dialog box, click the appropriate link to start the Infor Staging Wizard.
- 4 The **Welcome to the Infor Staging Wizard** dialog box is displayed, click **Next**.
- 5 In the **Source directory name** field, select the name of the temporary folder to which the Installable Units of the Installation Wizard and porting set are downloaded.
- 6 Click **Next**.
- 7 Select the required Installable Units and click **Next**.
- 8 Verify the summary information. To make adjustments in this dialog box, click **Back**. Otherwise, click **Next**.
- 9 A progress bar is displayed. When the stage process has successfully installed the Infor Staging area, click **Next**.
- 10 In the **Infor Installation** dialog box, click the appropriate link to start the Infor Installation Wizard.
- 11 In the **Welcome to the Infor Installation Wizard** dialog box, click **Next**.
- 12 Select the LN environment to be updated and click **Next**.
- 13 Select the **Infor ES porting set** Installable Unit and click **Next**.
- 14 In the **Select Porting Set** dialog box, select the porting set for the appropriate platform and click **Next**.

The remainder of the steps varies by platform. For information on these steps, see the installer online Help or *Infor LN – Specific Installation Guide - Updates (U9497 US)*.

Chapter 6 Installation instruction for Infor Baan 5.0b/c and BaanIVc

You can retrieve this document from the specific porting set Infor Support Portal KBs. For the specific numbers, see general Infor Support Portal KB 22923521.

Ensure you use Infor Installation Wizard 15.7.24.1. This version also supports a secure ftp connection.

Only use the major porting set versions (9.xa) for installation of new environments.

Exception: 9.3e can be used for AIX and DB2 11.5 version.

Solution License Manager (SLM)

This list shows the SLM Client and Server requirements:

- The version of the SLM Server must be equal to, or higher than, the version of the SLM Clients.
For BaanIVc:
- If you have an Infor Xtreme support maintenance contract, add product-id 10365 and request for new license activation through Infor Validation.
- SLM requires the installation of these updates:
 - Infor Support Portal KB 22914879: containing 4GL Tools updates.
 - Infor Support Portal KB 22927504 and Infor Support Portal KB 22911301: containing the security files for the Tools and Application packages. These KBs were not available yet at the release of porting set 6.1c.08.

The latest version of the SLM software can be retrieved via Infor Support Portal KB 22881484.

Adapter for Infor ERP (a.k.a. tmboaserver)

This note is only applicable for customers who use the Adapter for ERP (tmboaserver) and are migrating from the old 6.1c porting set. In that case see KB 22917206 "Integration 6.x Adapter for BaanIV, BaanERP 5.0 and BaanERP 5.2 (tmboaserver)".

Installation procedure

In case of a porting set update, ensure all Infor ERP users have logged off.

Stop the Infor ERP environment. To do this, use `$BSE/etc/rc.stop` on UNIX or the Infor Manager on Windows. You must also stop all other binaries running against this environment; otherwise the Installation Wizard cannot replace them.

For an update of the Windows porting set, you must close the event viewer.

For an update on UNIX, you must also stop the blogind process.

Updating the Infor Baan 5.0b/c and Infor Baan IVc porting set

As a minimum, installation of this porting set requires Infor Installation Wizard 15.7.24.1.

- 1 From Infor Support Portal KB 22923520, download these components to a temporary folder:
 - Infor Installation Wizard
 - Infor Porting set
- 2 Extract installable units in your temporary folder.
- 3 To start the Installation Wizard, run `<temporary folder>\<installation wizard path>\setup\setup.exe`
 - On Windows, copy the temporary folder to the LN server.
 - On UNIX (remote installation), the temporary folder can reside on your client. For UNIX installations, you must stop the environment manually using the standard procedures.
- 4 In the **Welcome to the Infor Installation Wizard** dialog box, click **Next**.
- 5 In the **Environment** dialog box, select the 'environment' name to be updated, and click **Next**.
Note: For UNIX, specify a new Environment name.
- 6 In the **Select Installable Units** dialog box, select **Infor ES Porting Set** and click **Next**.
- 7 In the **Select Porting Set** dialog box, select the porting set for the appropriate platform and click **Next**.
- 8 In the **Host name** dialog box, check the Hostname and login name and click **Next**.
The **Hostname** dialog box differs per operating system.
- 9 In the **Destination directory** dialog box, click **Next**.
On UNIX, specify the destination directory of the environment to be updated.
- 10 On UNIX, click **Next** in the **Configuration Files** dialog box.
- 11 When the **Ready to Install** dialog box is displayed, click **Install**.

Chapter 7 Known Issues/Points of Attention

This chapter describes generic and specific issues or points of attention.

Generic

This section contains the generic notes.

Environment variable

You should not use the USER environment variable anymore. When it is required to set the user environment variable, you can set BSE_USER.

Infor ES Database Connector

Simultaneously with the release of porting set 9.1a, a new ODBC driver has been introduced for Infor LN/Baan, called the Infor LN ODBC Driver 10.5. This driver is the successor of the OpenWorld-based Infor Integration Connector for ODBC. The Infor LN ODBC Driver 10.5 is now available both in 32-bit and 64-bit. This driver is self-contained, that is, it does not require the “DB Connector” and Infor Integration/OpenWorld anymore. The Infor LN ODBC Driver 10.5 supports Unicode and it allows for enhanced security through SSL-based authentication, with self-signed certificates.

As a result of this, the following applies:

- 1 We strongly recommend that you replace the Infor Integration Connector for ODBC, including the “DB Connector”, with the new Infor LN ODBC Driver 10.5.
- 2 Choose the 32-bit or 64-bit installation so that it matches with your ODBC Consumer architecture.
- 3 Once the Infor LN ODBC Driver 10.5 has been implemented, the ODBC Client part does not contain any porting set components anymore. So, for example, the jbdb executable/binary only runs on the Infor LN/Baan server. Porting set updates are therefore no longer required for the

ODBC client part, as used to be the case with the DB Connector. There is no dependency anymore between the Infor LN ODBC Driver and the porting set.

- 4 The Infor LN ODBC Driver 10.5 also supports JDBC, but changes are required to re-use existing JDBC Clients. For more information, see *Infor LN ODBC Driver Administration Guide*.
- 5 The DB Connector installation type of the porting set installable unit has been removed as of porting set 9.1a.
- 6 If the Infor Integration version of the ODBC driver is installed, including the DB connector, the DB Connector part cannot be updated to porting set 9.1a, because it is incompatible. Note that in most cases, the DB connector will not be installed or updated as a separate installable unit because it is silently installed by the Infor ES installer.
- 7 The Infor Integration Connector for ODBC/JDBC, including the “DB Connector”, will no longer be maintained.

Unicode-only mode for new installations

As of porting set 9.1a, the functionality for new installations will be limited to Unicode installations only. The porting set can be used for current non-Unicode installations as an upgrade. For clean installations, however, the only option will be Unicode.

UTC40

UTC times are expressed as the number of seconds since January 1, 1970. The maximum time LN could handle is a time on January 19, 2038. This is solved with the new UTC40 functionality. For more information, see KB 1824355.

OS specific

This section contains the OS specific notes.

Linux x64 SUSE/Red Hat

Problems to attach to shared memory

To prevent errors while attaching to shared memory, ASLR (Address space layout randomization) must be switched off. The error messages encountered for different binaries are similar to the following messages:

```
bic6.2: Attaching to address 0x7f0a45ec4000 failed, but calling shmat with  
NULL succeeds, mapping to: 0x7f0a4290f000.
```

```
bic6.2: Set or change shm_start_address resource in shm_config to define the  
start address of the first SHM segment.
```

Setting the OS environment LANG

During a fresh OS installation of Linux, the environment variable LANG is set by default. Unset this variable before installing/starting the Infor LN environment. Otherwise this variable causes problems with some characters later. For more information, see Infor Support Portal KB 1351800.

Database specific

This section contains database-specific notes.

SQL Server

Collation differences

Symptoms:

Sorting on SQL Server is sometimes a bit different than expected. For example, see these records:

- 98
- 9-9

When sorting these records on SQL Server in a Unicode environment, the order will be:

- 98
- 9-9.

When sorting these records on a single byte environment, the order will be:

- 9-9
- 98

This is not a problem we can fix in our driver, but something that is dictated by the SQL Server database. The problem is in the Variable Weighting elements. For details, see:
http://unicode.org/reports/tr10/#Variable_Weighting

Table 13 of this web page shows an overview of comparison of variable ordering.

What is expected based on the single byte ordering, or in other databases is the ignorable sorting order. However, this option is not provided by SQL Server. At this moment the only solution for SQL Server is to not use these characters in fields that are used for sorting, or are part of an index.