

# Release Notes version 1.1 (November 19, 2001)

## Language Packs for E-Service Remote 2.0

This Language Pack for E-Service Remote 2.0 deviates from the English version in the installation, system administration, and customer use. This document briefly explains the differences.

### Pre-Requirements

E-Service Remote 2.0 is installed. If Service Packs are available these should be installed as well.

### Installation

Three steps which are mentioned below are to be done for having the complete solution for multi-language support.

Step 1:

- Create an empty folder on the webserver.
- Start **the languagepack .exe** file and extract it to the newly created folder
- Start setup.exe from the new folder

Step 2:

Read the readme.txt file present in the directory from where **languagepack.exe** file was extracted, and install the additional components mentioned in the readme.txt

Step3:

- Install solution # 118422 from the following support site

**<ftp://ftp.support.baan.com/updates/E-Enterprise/E-Service%20Remote/2.0/Sol After SP1/2.0.1.118422>**

In this ftp site a **readme.txt** file is present, which gives further instructions on how to install this solution.

Note

- Only upgrade to newer release of E-Service Remote if language packs for all your installed languages are available.