

Release Notes version 2.0 (September 29, 2000) Language Pack Japanese for E-Sales 2.1

The Japanese Language Pack for E-Sales 2.1 deviates from the English version in the installation, system administration, and customer use. This document briefly explains the differences.

In addition, this note also highlights a few points of attention in a situation where E-Sales 2.1 is used in a Japanese environment.

Installation

- Platform software version
For detailed information, refer to *Platform Installation Manual* that comes with the software CD-ROM. Platform software versions and Service Packs used here are critical. Therefore, you must strictly follow the directions in the *Platform Installation Manual*. Software versions and Service Packs other than the ones mentioned are not certified. The software specified in the Platform Installation Manual refers to the English version. When setting up a Japanese system, use the Japanese version of the platform software.
- Platform software installation
If you do not completely install the software, the server will not run error free. Note that if you install more software than specified in the *Platform Installation Manual* (especially MS Visual Studio) the server will not run error free. In other words, for the E-Enterprise server, install the platform software exactly as described.
- Platform software installation order
Platform software must be installed in the exact order as specified in the *Platform Installation Manual*. The order of the installation is critical.
- E-Sales installation
Refer to *Baan E-Enterprise Installation Guide for Windows NT Server* to install the US English product. To add the Japanese language, E-Sales 2.1 Service Pack 3, and the E-Sales 2.1 Japanese language pack (solution 102465) must be installed. Note that SP3 must be installed before you install the language pack.

- Deviation from the installation guide
The *Baan E-Enterprise Installation Guide for Windows NT* states on page 2-14 that if for the **Host Name** field no value is entered, the local computer name will be used. Note that this does not apply to the Japanese environment. Please make sure that the valid host name is entered there.
- System memory
When installing the database server and web server together in one physical machine, a minimum of 96 MB RAM is needed. Less memory will cause problems.
- Security fix patches
The following security patches are specified in the Platform Installation Manual:
 - SiteServerViewFixPatch
 - AspFileCache-Security-Fix
 - CSRSS-Security-Fix
 - HTR-Security-Fix
 - LSA3-Security-Fix
 - VirtualDirectoryNaming-Patch
 - EscSign-Security-Fix

If the Japanese version of the above patches is not available, they can be skipped. Various security issues of Microsoft Internet architecture have been built into Windows NT SP6a. Therefore, there will not be security flaws even without the patches mentioned earlier.

System administration

- Site Server troubleshooting
If Site Server does not work properly, the following solution can solve the problem:
 1. Start Microsoft Site Server/Administrator/Site Server Manager (MMC).
 2. Go to the **Personalization and Membership**\computer name**E-Enterprise**\LDAP menu.
 3. On the **General** tab, change the **IP Address** field to **All Unassigned**.
- Keep the built-in user intact
Create a new user to test the newly installed Japanese. You are advised to create a new user instead of changing the language of the built-in user “baan” to Japanese, because if there is a problem with the Japanese language, system control through this built-in system administrator can be lost. However, changing back to the original configuration is not impossible.

- **Default user profile**
Before you create a new user, you must first define a default user profile. Without the new profile, you can experience problems when creating new users.
- **Translation file for Japanese**
Even though it is not typical for end users, you can modify the system translation through the "Internationalization" part of E-Sales. If you do so, for the translation files, make sure that:
 - The locale ID is correctly set. For Japanese, it is 1041.
 - The file is in Unicode.

Functionality issues

- **Japanese ZIP code**
When defining addresses, the ZIP code must be written as a single byte number (HANKAKU), not as a multibyte number in Japanese (ZENKAKU). The type of number is determined by the database table design.
- There is length constraint for the **Transport carrier, catalog/unit, Product remark** fields. If error messages appear when defining these fields, use shorter values for these fields. The length constraint is determined by the database table design.
- In the E-Sales Welcome page, Japanese names are displayed in the order of English names. That is, first name is before the last name. This is because E-Sales uses universal logic to process names irrespective of the differences on name order among the various nations. This will be solved in the next version.
- **Integration with E-Configuration 2.2 Japanese version**
E-Sales 2.1 Japanese and E-Configuration 2.2 Japanese integration is now supported by Baan. E-Sales 2.1 can call a configurable product from E-Configuration 2.2. To use E-Configuration 2.2, E-Sales 2.1 Service Pack 3 must be installed on the E-Sales server.
- **Product setup in E-Configuration 2.2 Japanese**
To use configurable products in E-Sales 2.1, the products must be setup in E-Configuration 2.2 beforehand. For details, refer to *Setting up integration between E-Sales 2.1 and E-Configuration 2.2 (U7521A US)* delivered with this language pack.

- Integration with BAAN IV and BaanERP 5.0b through BOIs
Currently, the integration with BAAN IV and BaanERP 5.0b through BOIs is not supported for Japanese. These integrations will be supported after the integration through Baan OpenWorld becomes available. Please contact the Baan Support Center for the latest information.
- Integration with BAAN IV and BaanERP 5.0b through EDI
Currently, EDI containing Japanese data is supported by BaanERP 5.0b/c but not by BAAN IV. To use EDI in Japanese, BaanERP 5.0b/c solution 102040 must be applied to the BaanERP system. A solution to use EDI integration on BAAN IV will be made available on the Support Website. Please contact the Baan Support Center for the latest information.
- Integration with BAAN IV and BaanERP 5.0b through Exchange
The exchange schemes delivered in E-Enterprise Connectivity Pack 2.0.0 are not multibyte enabled. Please use the exchange schemes delivered with this Japanese language pack.
- Integration with BAAN IV and BaanERP 5.0b Japanese localization
Currently, the integration with BAAN IV and BaanERP 5.0b Japanese localization is not supported. Please contact the Baan Support Center for the latest information.

Troubleshooting

- DLL registry
In some very rare instances, E-Sales DLLs are not registered successfully at startup. When this happens, you must restart the system. After a successful startup, DLL problems have not occurred during server operation.
- Browser encoding option
When accessing the installed site, clear the **Code Auto Select** check box and select **Japanese Auto Select** option in the browser. This will ensure that Japanese pages are displayed correctly.