

Baan E-Sales 2.1

Release Notes for Service Pack 2

A publication of:

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Printed in the Netherlands

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Document Information

Code: P3182A US
Group: Product Information
Edition: A
Date: July, 2000

Table of contents

1	Introduction	1-1
	Contents	1-1
2	To install the service pack	2-1
	Prerequisites before installation	2-1
	To install the service pack	2-1
	<i>Environment</i>	<i>2-1</i>

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ii

About this document

This guide describes the contents of Service Pack 2 for E-Sales and explains how to install it. These Release Notes are intended for E-Enterprise installers and system administrators.

This guide consists of the following chapters:

- Chapter 1 provides an introduction to Service Pack 2 for E-Sales 2.1.
- Chapter 2 describes how you can install the service pack.

1 Introduction

This service pack is intended for users of E-Sales 2.1 . The service pack can only be used to upgrade an existing E-Sales 2.1 installation.

The service pack contains the following features:

- Bug fixes and enhancements in E-Sales 2.1.
- EDI scheme.

The service pack includes the following languages:

- Dutch.
- English.
- French.
- German.

Contents

This service pack will not be distributed through conventional media, such as CD-ROM or tape, but can be downloaded from the Baan Global Support Web site. The following components are stored on this Web site:

- E-Sales_21_Sp2.exe
All service pack components can be extracted with this component.
- P3182A US_Release Notes
This file contains the current document.
- Fixes in E-Sales 21 Service pack 2.doc
This documents contains an enumeration of bug fixes and enhancements for E-Sales 2.1

2 To install the service pack

Prerequisites before installation

Service Pack 2 is not a stand-alone product. You can only install it on top of an existing E-Sales 2.1 installation.

If E-Sales 2.1 is not installed yet, install it first from the E-Sales 2.1 CD-ROM. After that, you can install the service pack.

To install the service pack

Environment

The following procedure assumes that you have installed the E-Sales components on separate machines.

A typical configuration can be as follows:

- An E-Sales Database server machine.
- One or more E-Sales Web server machines.
- You can have multiple Web servers forming a Web farm to load-balance page requests.
- A Baan Internet Configurator (BIC) machine (optional).
- A BAAN IVb, BAAN IVc or BaanERP 5.0 machine (optional).

The service pack must be installed on all machines on which E-Sales components are installed.

Briefly, the procedure is as follows:

- 1 Install the service pack on the database server
- 2 Install the service pack on each Web server.
- 3 Reconfigure the service pack on each Web server.
- 4 Install EDI scheme on the Baan server.

The installation procedure is described in detail in the following sections.

To unpack the service pack

- 1 Run E-Sales_21_Sp2.exe to unpack the service pack. This launches Winzip Self-Extractor.

By default, the files are unpacked to C:\TEMP. You must change this path to a (network) path that is accessible to all the machines on which you want to install the service pack.

IMPORTANT NOTE The files must be unpacked into an empty folder.

- 2 After you choose the correct path, click **Unzip** to extract the files.
- 3 Click **Close** to close the **Winzip Self-Extractor** dialog box.

To install the service pack on the database server

Install the service pack on the E-Sales database server machine:

- 1 On the database server machine, run **Setup.exe**.
- 2 On the first screen, click **Install**.
The **Log on to SQL Server** dialog box appears.
- 3 Enter the password for the SQL Server **sa** user.
- 4 When the question appears Do you want to start the installation of the service pack now, click **Yes**. The installation process will begin.
A message box appears when the installation is finished.
- 5 Click **OK** to close the message box.

The installation of the database server is now complete.

To install the service pack on the Web server

Install the service pack on each of the E-Sales Web server machines:

- 1 On the Web server machine, run **Setup.exe**.
- 2 On the first screen, click **Install**.
- 3 The **Log on to SQL Server** dialog box appears. Enter the name of the database server machine and the password for the SQL Server **sa** user.
- 4 When the question appears Do you want to start the installation of the service pack now, click **Yes**. The installation process will begin.
A message box appears when the installation is complete.

- 5 Click **OK** to close the message box.
- 6 Configure the service pack on each of the E-Sales Web Server machines. The **Reconfigure** button allows you to change installation parameters after the service pack is installed.
- 7 On the Web server machine, run **Setup.exe** from the E-Enterprise SP1 Installation folder.
- 8 On the first screen, click **Reconfigure**.
The **Log on to SQL Server** dialog box appears.
- 9 Enter the name of the database server machine and the password for the SQL Server **sa** user.
The User Account for the E-Enterprise MTS package dialog box appears.
This user account is used to run the E-Enterprise MTS package as well as the E-Enterprise NT services.
Use an NT account with administrative privileges on the Web server machine. The user must have the **Password never expires** check box selected in the Windows NT User Manager.
- 10 On the next screen, enter the password for the SiteServer Membership Administrator user.
- 11 On the next screen, enter the name of the SQL Server machine that runs the Baan Internet Configurator (BIC) database. To configure the necessary Data Sources (DSNs) for the BIC database server.
If the entered Servername is valid, a dialog box appears that lets you choose between E-configuration 99.1 and E-Configuration2.2. This information is optional and is only necessary if you use BIC.
- 12 On the next screen, enter the name for your Web site (optional).
- 13 On the next screen, enter the interval at which the E-Enterprise NT services run (optional).
- 14 When the question appears Do you want to start the reconfiguration process now, click **Yes**. The configuration process will begin.
A message box appears when the reconfiguration is finished.
- 15 Click **OK** to close the message box.
The installation of the Web Server is now complete.

To finish the installation

Install the EDI scheme on the Baan Server to conclude the installation of Service Pack 2:

- For more information refer to *Baan E-Enterprise 2.0 – Configuring EDI Baan IV* (U7296A US) in the E-Enterprise 2.0 documentation.

IMPORTANT NOTE The E-Sales 2.1 documentation describes how to install the EDI schemes for BAAN IV. For BaanERP 5.0, the procedure is essentially the same, but the name and layout of some menus and sessions can differ.

Additional notes

- The service pack installation program contains customization support. That is, if you modified certain ASP files to customize E-Sales, the installation program will notice that those files were modified and will make a backup in a separate folder before overwriting them. The program will then warn you that customized files were found, which were copied to a separate folder.
- There is no uninstall feature for service pack 2. To uninstall the application, use the original E-Sales 2.1 CD-ROM.

You must uninstall in the following order:

- 1 Uninstall the build server
- 2 Uninstall each Web server
- 3 Uninstall the database server.

This will also automatically uninstall the service pack.

- You must not rerun the original E-Sales 2.1 installation CD-ROM on machines on which you installed the service pack. If you do updated components can be overwritten by older ones.

The original CD-ROM must only be used to uninstall the service pack.

If you want to change installation parameters, click **Reconfigure** in the service pack installation program.

- If multiple components (for example, Web server and build server) are installed on a single machine, you must only install the service pack once. The installation program automatically upgrades all the installed components on the machine.